



## **SENS Limited Warranty: NRG and MicroGenius® Battery Chargers**

### **What is covered?**

This warranty covers any defect in material and workmanship on NRG and MicroGenius battery chargers manufactured by Stored Energy Systems, a Colorado Limited Liability Company (SENS).

### **What this warranty does not cover:**

This warranty does not cover damages, defects or failures of your equipment resulting from shipping damage, accidents, installation errors, unauthorized adjustment or repair, unauthorized third-party service, failure to follow instructions, misuse, fire, flood, electrical transients, acts of persons not in our control, and acts of God.

### **For how long:**

MicroGenius LE: One year from date of shipment.

MicroGenius 2, S2, NRG: Three (3) years from date of shipment

MicroGenius S4: Five (5) years from date of shipment except for the modules which are covered for three (3) years.

### **What we will do:**

If your battery charger is defective within the warranty period, we will repair it or, at our option, replace it at no charge to you.

If we choose to replace your charger, we may replace it with a new or refurbished one of the same or similar design. The repair or replacement will be warranted for the remainder of the original warranty period. If we determine that your charger cannot be repaired or replaced, we will refund its purchase price to you.

### **What we ask you to do:**

Contact SENS service department to obtain warranty service instructions. To obtain warranty service the product must be returned, freight prepaid, to the factory under a Return Material Authorization (RMA) number provided by SENS. If, in SENS' opinion, the problem can be rectified in the field, SENS may elect to ship replacement parts for customer installation instead of having the product returned to the factory.

### **Limitation:**

This warranty is limited to defects in material or workmanship of the product. It does not cover replacement of consumables such as surge protective devices, unless defective. It does not cover loss of time, inconvenience, property damage or any consequential damages. Repair, replacement or refund of the purchase price of the equipment is your exclusive remedy.

## **Extended Warranty: NRG and MicroGenius Battery Chargers**

### **Extended Warranty Period**

At any time during the standard Limited Warranty period, customer may purchase extended warranty to lengthen the warranty period to 5 or 10 years from date of original shipment. All other terms of SENS Limited Warranty (see above) apply. Extended warranty not available for MicroGenius LE.

5-year extended warranty is included at no extra cost when SENS Commissioning Services are ordered at the time of charger purchase.